

BUILDING THE INTERNAL AUDIT FUNCTION OF 2020

September 26 - 27, 2019 | 09:00 am - 05:00 pm | Karachi Marriott Hotel



Course Director:
Faizan Khalid

Senior Manager, Audit Group
Leading Financial Institution

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COURSE FOCUS AND FEATURES

The workshop **Building the Internal Audit Function of 2020** spans two high-impact days packed with the strategies, tools, and techniques you need to become a truly effective audit leader. To keep up in today's difficult, regulation-driven and technology laden business environment, audit leaders are being challenged to rethink the traditional approaches used in the past. In response to this very real need, we have designed this program to equip you with the critical skills necessary to successfully guide your audit organization. Unlike other leadership development programs, focuses exclusively on the needs of audit executives. This means we have eliminated everything but the topics critical to helping you improve and sustain your performance as a leader of this vital function.

You will explore the essentials of effective audit leadership and conquer the complex issues you face every day on the job. This two days course covers the full range of topics relevant to leaders in the audit profession, including adding value in turbulent times, assessing your leadership style, using proven conflict resolution and negotiation techniques, communicating influentially with audit and executive with audit and executive committee members, innovative recruiting practices and understanding lean audit techniques. That's not all. In the company of your fellow audit leaders, you will learn and develop in an environment that encourages networking and idea-sharing.

Case studies, team exercises and peer brainstorming will accompany traditional sessions to promote the knowledge sharing that is such a valuable part of the learning process.

WHY ATTEND THIS COURSE?

- Learn why changing times demand changing roles of today's audit leaders
- Find out what you can do to ensure your department is positioned to add real value in turbulent times
- Gain insights into your leadership style and determine whether it is helping or hurting your efforts
- Cover conflict resolution and negotiation techniques that will foster sustained organizational change
- Discover proven strategies for improving your communication with audit and executive committee members and your audit team
- Examine the role of the audit leader in proactively making and taking difficult decisions

Course Director:

Faizan Khalid (Senior Manager, Audit Group - Leading Financial Institution)

Faizan is a British qualified experienced Audit Leader, with experience running global leadership development courses and executive coaching, and over 15 years' business experience.

With a mission to bring about a positive change within organizations that allow teams to exceed their set goals with energy and efficiency, Faizan has sought specialize in learning in-depth about the human behavior, and how to improve upon its efficiency.

Apart from team-building, Faizan's offerings include: Stress Management, Customer Service, Positive Attitude, Emotional Intelligence, Selling strategies, Leadership, Change Management, Conflict Management, Communication skills and Team Work.

An experienced speaker, Faizan has been featured at many conferences. He is a trained auditor in financial, IT and quality management and planned and managed major audits of Compliance, Branch Banking, Islamic Banking, Business, Marketing, Digital Banking, Consumer, Credit & Retail operations and General management. During his earlier career in Europe, he was one of the pioneers who ventured into a website project in 2005 for Hotel management which linked various hotels within UK for bookings and reservations.

He is a Senior Instructor for one of the biggest financial institutions in Pakistan and delivers both external and in-house courses on all aspects of Internal Auditing including the fundamentals, lead auditor/team leading skills, risk based operational auditing, external quality assessments and consultancy skills.

Faizan Khalid is a graduate of London Metropolitan University (UK) and a Microsoft Certified System Engineer. His working experience prior returning to Pakistan, was in service industry in UK.



REGISTRATION DETAILS

Regular Tuition Fee: Rs. 30,000 per participant

Group Discount: 10% Discount on 2 or more nominations from the same organization

***15% Discount** for members of ICAP, ICMAP, IIA and CFA Society of Pakistan

Includes courseware, TerraBiz certificate, lunch, refreshments, and business networking

For registration(s), send us your **Name, Designation, Organization, Mobile, E-Mail** and **Postal Address** to register@terrabizgroup.com

For further information please contact **Mohammad Phaysal**
Mobile: 0300 213 3849
Phone: (021) 3480 1888 / 3483 3775

Terrabiz Cancellation Policy:

For cancellations made in the 7 working days to the workshop, no refunds will be given. Cancellations must be confirmed by email. Substitutions may be made at anytime.

*Discounts are mutually exclusive

Day 1 – Thursday 26-Sep-2019

Session 1:

Leading a world-class audit department: exploring the challenges

The world-class audit function

- The evolving role and status of internal audit
- Keeping pace with emerging requirements and best practice
- Characteristics of 'best in class' audit departments
- Thinking about Adding Value
- The importance of influencing the wider organization
- What are the best organizations actually doing to manage risks and ensure compliance
- Thinking about an effective risk management culture
- The role of Internal audit beyond audits in order to improve organizational performance

Session 2:

Getting strategic risk on the audit plan

- Balancing bottom-up work on the audit universe with top-down considerations
- Selling the benefits of audit work in this arena
- Understanding likely management concerns and what to do about them

Session 3:

Leadership in audit

- The Chief Audit Executives role and position
- Prioritizing stakeholders: who counts?
- Managing stakeholder relationships
- The effective head of internal audit. How do you match up?

Session 4:

Trend analysis for senior stakeholders

- Categories to use
- Heat map presentations
- The sorts of questions that can arise and how to answer them

Session 5:

Using data analytics and continuous auditing

- What is data analytics?
- What is continuous auditing?
- When can/should it be used? When not?
- A review of key tools and techniques
- Best practice benchmarking

Session 6:

Other leading practices

- Benchmarking on approaches that work
- Wrap-discussion and sharing of practical next steps

Day 2 – Friday 27-Sep-2019

Session 1:

Lean auditing overview

How lean techniques worked in the Japanese motor industry can help maximize the value add and effectiveness of IA

- Looking at the IA planning process – maximizing stakeholder engagement and the added value in the plan
- Reviewing audits and identifying blockers to an effective and efficient assignment
- Scoping / Data and documents / Meetings
- QA / Reporting / Follow-ups
- A brief word about the wider assurance position
- Final action planning

Session 2:

Understanding lean audit techniques to supplement your learning to date

- Utilize the 'Lean Kano' technique in relation to understanding value add from your stakeholder's perspective
- Other lean techniques to consider when planning and executing audit work
- Having a customer value orientation
- Focusing on key customers and their different need

Session 3:

Leveraging the work of other assurance providers

- The importance of clarity around benefits focus and scope
- Major pitfalls and quick win strategies concerning assurance maps and assurance frameworks

Session 4:

Thinking about your IA metrics and milestones to ensure they support you in future

- Conventional metrics and their pitfalls
- Emerging best practices
- Creating a practical and realistic final action plan
- Who will benefit?
- Assessing the scale of the tasks

Session 5:

Allocating tasks to different roles in your team

- Recognizing the multiple roles of the Head of Internal Audit
- Ensuring delegation is effective



On-site & in-house training

Get this course delivered how you want, where you want, when you want – and save up **massive amount!** If you have 6+ employees seeking training on the same topic,
Talk to Us: Mohammad Phaysal 0300 213 3849 Email: phaysal@terrabilgroup.com